



# Police Staffing and Facility Analysis – Public Meeting

PORTSMOUTH, NEW HAMPSHIRE



# Matrix Consulting Group

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23

Years

45

States

400+

Police studies

85%

Implementation

Our approach is fact-based and emphasizes stakeholder input to create detailed and achievable implementation strategies.

Our team combines former leaders in law enforcement with experienced analysts.

We have significant experience working with police departments in New England, including a prior study for Portsmouth.

# Overview of the Study

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- Our scope of work is to evaluate staffing and facility needs.
- Extensive input from staff throughout the PPD.
- Conducted interviews with elected officials and other City stakeholders.
- Comprehensive workload and staffing analysis.
- Detailed staffing analysis, using a ground-up approach, builds the police needs currently and in the future.
- Community input is a key part of this process.

# Community Input

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- ◆ These meetings are designed to get community input on policing issues and suggestions in the City. Issues could include:
  - Community presence and proactivity
  - Responsiveness to community needs
  - Facility issues

# Policing Issues

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- ◆ To get started, an open question for the group ...
- ◆ In your neighborhood, what are the principal law enforcement issues?
  - Traffic enforcement
  - Property or person crimes
  - Drugs
  - Other issues?
- Do you feel safe in your neighborhood? Why or why not?

# Community Presence and Proactivity

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- Do you feel that there is sufficient police presence in the community?
- How are officers engaged with you? Do officers stop and talk to you?
- Suggestions for the PPD to be more engaged?

# Responsiveness

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- When concerns over crime, traffic, and quality of life issues are brought up by the community, is PPD responsive in addressing them?
- Do you believe that there is a partnership between the PPD and the community?
- If you were to report an **emergency**, would you expect PPD to respond in under 10 minutes?
- If you requested PPD for a **non-emergency** report or event, would you expect an officer to respond in under 30 minutes?
- Suggestions for working more closely with the community?

# Facility Needs

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- Have you been to the police facility? Impressions on:
  - The quality of the space
  - The amount of space
  - Its location
- Should future police facilities be downtown?
- Any other suggestions on facilities?



# Other Police Department Services

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- Have you had experience with the PPD relating to its other services?
  - Investigations
  - Dispatch
  - Animal Control
  - Records
- Have they met your expectations on responsiveness and service?
- What thoughts do you have to improve these services in the PPD?

# Contacting the Consultants

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Matrix Consulting Group welcomes your input. The QR Code is a SurveyMonkey link to provide narrative input for the consulting team.



# Questions and Discussion